

welcome to the mash handmade, llc website. PLEASE READ THE FOLLOWING TERMS AND CONDITIONS OF USE CAREFULLY BEFORE USING THIS WEBSITE. all users of this site agree that access to and use of this site are subject to the following terms and conditions. if you do not agree to these terms, please do not use this site.

privacy policy:

here at mash handmade, we're big fans of privacy, and we respect yours as much as we expect others to respect ours. any personal information you offer during a visit to our brick and mortar store or for the purpose of an online purchase stays between you and mash handmade llc. if you have any questions regarding our policies, please contact us by email or telephone.

shipping and returns:

shipping: all online orders will ship within two business days. we ship via USPS within the united states. (for international orders, please contact us.) shipping costs for ground shipments are based on the total amount of your order before sales tax (MO only) or any special discounts are applied.

to calculate ground shipping, please use the handy table below:

| order total | ground shipping |
|--------------------|------------------------|
| \$0 - \$25 | \$5.95 |
| \$25.01 - \$50 | \$7.95 |
| \$50.01 - \$75 | \$8.95 |
| \$75.01 - \$100 | \$9.95 |
| \$100.01 - \$200 | \$11.95 |
| \$200.01 + | \$12.95 |

returns: due to the nature of our business, all sales are final. the majority of our items are handmade and therefore either one-of-a-kind or will have slight variations.

risk of loss and delivery damage: while we send every item out of mash handmade, llc straight from our storefront packed with love and care, we realize it is possible for damage to occur in transit. all items purchased are made in agreement to a shipping contract. this basically means that the risk of loss passes to you upon our delivery to the carrier. should your package arrive in a damaged state, please save all packaging and contact the carrier.

one more thing: is it a bother when people call us? heck no!!! we are in the business to sell awesome stuff. we are pleased to develop relationships and do good business. feel free to call or email us & we'd love to help you make a decision about your purchase.